



# Additional Support Needs

Information Summary Sheet

## Letting our team know if you need additional support helps us best support you.

It is important to inform our team if you need additional support to get help from Portsmouth SENDIASS.

You may need additional support because you have:

- a communication difficulty
- a hearing difficulty
- difficulties with reading and writing
- dyslexia
- a physical disability
- a mental health condition
- a learning disability
- English as a second language

or any other issue or condition that affects your ability express your views, wishes, and rights, and to get support for your child or for yourself.

The aim of Portsmouth SENDIASS is always to enable parents/carers and young people to make confident, independent, and informed decisions.

We will, therefore, assess every situation to understand the level of support required. This includes those where the parent/carer, child, or young person has additional support needs.

This ensures that we only provide support that builds confidence rather than support that promotes reliance on Portsmouth SENDIASS.

### When to tell us

Please tell us if you need support at your first contact with us, this could be by telephone or email. The sooner we know the better we can help you.